

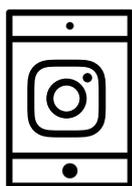


**EVERYTHING YOU
NEED TO KNOW:**

**ONBOARDING
FEBRUARY 2026**

STAY UP TO DATE

Starting your studies abroad is an exciting and wonderful opportunity. However, studying abroad requires you to prepare and arrange a wide range of matters. But don't worry, together we'll prepare you for a smooth landing at Saxion. Join our student onboarding platform for free and kick-off the start of your studies well prepared.



INSTAGRAM

Stay up to date about all the activities via our instagram:
[Instagram/Saxionstudentonboarding](https://www.instagram.com/Saxionstudentonboarding)



WEBSITE ONBOARDING

Check our [Onboarding page](#) and join the Whatsapp Community, including the group '[Onboarding February 2025](#)'



INTERNATIONAL OFFICE

In case you have questions, contact us via: internationaloffice@saxion.nl
+31 (0)88 - 019 8888



GOIN' APP

The app [Goin'](#) is a social platform for new students at Saxion. Get in touch with other students from Saxion!

ARRIVAL CHECKLIST

Moving to another country can be an overwhelming experience, so it's a good idea to be well prepared. Below you can see our basic checklist to get you started.

MANDATORY ON ARRIVAL

- BSN- registration: mandatory for all students. Invitation will follow via e-mail.
- Pick-up residence permit: Instruction follows via e-mail.
- Tuberculosis check for specific nationalities. Invitation will follow via e-mail.

OPTIONAL UPON ARRIVAL

- Opening a Dutch bank account (optional for EU students, mandatory for non-EU students)
- Get your DigiD (BSN is required)
- Register with a family doctor and dentist

SETTLING IN

- Getting around Saxion
- Join a study association
Give a boost to your social life by joining a study association for all sorts of activities.
- Join our Onboarding activities



MANDATORY ON ARRIVAL: WHY IS THIS MANDATORY?



1. BSN-REGISTRATION

If you move to the Netherlands from abroad, you must register as a resident here. After registering you will receive a Dutch citizen service number (BSN). You need a BSN for the following things:

- To open a Dutch bank account
- To work
- To take out healthcare insurance
- To apply for governmental benefits

You will receive an email with an invitation for the registration.

2. PICK-UP RESIDENCE PERMIT

After Saxion applied for your residence permit, you will receive an email that it has been approved. In case you have to go to the IND to let your biometrics be taken, you will receive an e-mail.

Once your residence permit is ready to be collected, you will be informed via the International Office.

3. TUBERCULOSIS SCREENING

International non-EU students, with specific nationalities and who need a residence permit based on study, must get in contact with the health service GGD via the International Office. Because they must be checked on TB (Tuberculosis) at time of arrival.

At a TB check-up an X-ray will be made of the lungs. If in case there are some doubts the student is asked to come again for an extra check-up or possible treatment. Please note: costs for the TB-check have to be paid by the student.

You will receive the first invite from the International Office via e-mail.



OPTIONAL ON ARRIVAL

4. OPENING A DUTCH BANK ACCOUNT

There are many different banks which offer a variety of services. You can choose one of them for opening a bank account and other financial matters.

What do I need to bring to the bank?

- BSN
- Certificate of enrolment (you can get this at servicepoint or send an email to servicepoint@saxion.nl)
- Valid passport / ID

Refund proof of financial means (non-EU only)

The refund of the financial means will be done to a Dutch bank account. Therefore, for non-EU students it's actually mandatory to open a Dutch bank account. Complete the following steps:

1. Fill in [this form](#) and add a wet/hand-written signature.
2. Send it to fsr@saxion.nl. Mention 'Deposit Proof of Financial Means' in the e-mail.
3. Our Finance Department will make sure to transfer your - Proof of Financial Means - fee to your Dutch bank account.

6. REGISTER WITH A GENERAL PRACTITIONER / DENTIST

In the Netherlands, you need to see the family doctor first before you can get a referral for a specialist in the hospital.

Find the procedures for signing up with a general practitioner [here](#).

Do you want to know more about these procedures? Check out our [YouTube video](#).

5. GET YOUR DIGID

Apply for a DigiD account. It is very useful for you to have a DigiD Account. This is the official Dutch governmental way to identify yourself. It can help you with official procedures during your time in the Netherlands and at Saxion.

DigiD can help you for example with:

- Studielink.nl
- Part time jobs
- Belastingdienst = taxes

To apply for DigiD you need to have your BSN. You can apply for the DigiD account via this [link](#).



HEALTHCARE SYSTEM

Check out our YouTube video about healthcare [here](#).
Find the procedures for signing up with a general practitioner [here](#).

MEDICAL CARE

Medical Care is of high quality in the Netherlands. Since medical costs for treatment can be very high, it is very important to be properly insured, especially if you need specialist help from the hospital. In the Netherlands you need to see the family doctor first before you can go to the Hospital.

INSURANCE

It's mandatory to have a health insurance in the Netherlands. There is a special insurance for non-EU students.

International Office will arrange this insurance for you.

If you would like to arrange the insurance yourself, arrange this either before coming to The Netherlands or as soon as you arrive. Sometimes it is possible to take out an insurance policy through the educational establishment at which you are a guest.

This also applies to other types of insurance, like a third-party liability insurance (W.A.-verzekering) or a fire and theft insurance (brand/diefstalverzekering).

Check out our video about insurance [here](#).

Are you an EU student? Please double check what it is you're insured for.

Medical costs in The Netherlands can be very high if not properly insured.

FIRST AID (EHBO)

In case of an emergency, you can get help 24 hours a day at the local hospital:

Deventer

Nico Bolkesteinlaan 75 in Deventer.

Follow the signs 'Spoedpost'.

Always make an appointment before you go. First-Aid +31 (0)570 - 501 777.

Weekdays after 5 pm and in the weekends. Only in case of emergency.

Enschede

Family doctor services Twente Oost, Beltstraat 70 in Enschede

Close to the Hospital - Medisch Spectrum Twente.

Always make an appointment before you go. First-Aid +31 (0)88-5551188.

Weekdays after 5 pm and in the weekends. Only in case of emergency.

Apeldoorn

Gelre Apeldoorn at Albert Schweitzerlaan 31, 7334 DZ Apeldoorn

Always make an appointment before you go. First-Aid +31 (0)55 581 8181.

Weekdays after 5 pm and in the weekends. Only in case of emergency.

Emergency number

The fire brigade, police or an ambulance in the Netherlands is 112.

ONBOARDING PROGRAMME 2026

To make sure you have a smooth landing, we have prepared an onboarding programme for you to get the most out of your time here. This programme includes one onboarding day. If you're not able to attend, you can also choose to attend one of the social activities the weeks after.

Please sign up [here](#).

A GLIMPSE OF THE ACTIVITIES:

[CLICK HERE](#) FOR THE WHOLE PROGRAMME



KICK OFF AFTERNOON

Meet fellow students, enjoy a Dutch food taster and get to know Saxion.

[SIGN UP HERE](#)

[SIGN UP HERE](#)



HOW TO SURVIVE THE DUTCH

Dutch culture explained



SIP & PLAY GAME NIGHT

Bring your own snacks and play board games together with fellow students to have a great time!

[SIGN UP HERE](#)

GETTING AROUND SAXION

We know from experience that it's sometimes difficult to understand where certain classrooms are and what services Saxion has to offer.

We're here to help! Below you can find a map of the Saxion main buildings. Would you rather watch a video about the other buildings as well? Click on on [this link](#).

Floorplan Deventer

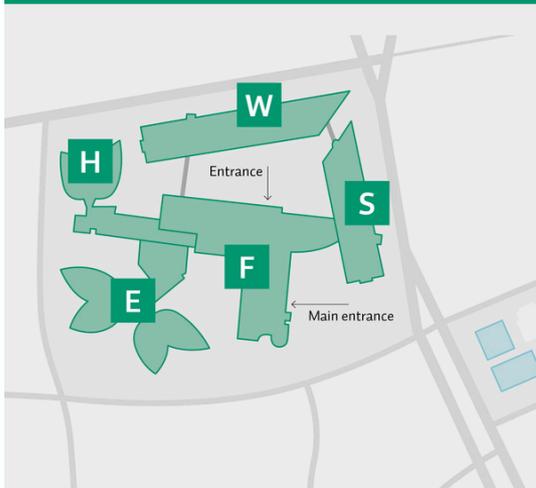


- Central hall
- A B C D Wing



Main building
Deventer

Floorplan Enschede



- F Forum
- S Schierbeek
- W Wolvecamp
- H Haanstra
- E Elderink



Main building
Enschede

SAXION SERVICES



INTERNATIONAL OFFICE

Helps you with a lot of practical matters. Next to that, we guide you upon arrival in the Netherlands, give advice about working besides your study, register at a family doctor and many more matters. So you can focus on your studies before, upon and during your student life in the Netherlands.

Housing

Immigration procedures

Visa & residence permit based on study

MoMi regulations

Insurance

Scholarships

Medical

SERVICEPOINT

The Service Point is intended for all students, and can help you with the following topics:

Proof of enrolment

Making appointments at the student counsellor and student psychologists

Contact persons at Saxion

NRW-ticket

ICT

STUDY SUCCESS CENTRE

The Study Success Centre offers many facilities to help students study successfully, such as:

Online coaching

Individual counselling

Training sessions and workshops

Studying effectively

Study choice

Career advice

Sports and culture

The Study Success Centre offers many facilities to help students study successfully, such as online coaching, individual counselling, training sessions and workshops about personal development, studying effectively, language and study choice, career advice, sports, and culture.

Do you want to see a video? [Click here](#). The video has English subtitles if you click on the globe in the right lower corner.



OTHER SAXION SERVICES



LANGUAGE SCHOOL

You can follow one or two consecutive modules, A1 and A2. Each module goes on for 20 weeks (two quartiles).

Questions? talencentrum@saxion.nl

Apply via [this link](#).

Or check out their [website](#).

STUDYING WITH SPECIAL NEEDS

About 10% of Saxion students have a disability or learning difficulty. Examples include dyslexia, dyscalculia, ADHD and ADD, autism, a visual or hearing impairment, stuttering or a chronic or mental illness. Here you can read Saxion's vision of studying with a disability or learning difficulty.

-Make this known while applying

-Make an appointment at Service Point to meet with a study counsellor. Together they can then explore the provisions available and find out which ones best suit the needs of the student.

DIVERSITY OFFICE

Diversity and inclusion are inherent to Saxion's core values.

Place where you can be yourself

You can contact us at diversityoffice@saxion.nl

SUSTAINABILITY

Sustainability is highlighted throughout Saxion, through student involvement in green initiatives.

Questions? sustainability@saxion.nl

PRINTSERVICES

Check the instructions [here](#).

SAXION STUDENT CARD

Digital card (not possible to get physical card)

And apply for [ISIC Card](#) to get discounts



PUBLIC TRANSPORT

For many internationals arriving in the Netherlands, Dutch transportation means one thing: the bicycle. But while the Dutch have created the best cycling infrastructure in the world, they've done some great things with their public transit system, too. So whether you're looking to take a train to Tilburg or a bus to Bloemendaal, it's easy getting around the country.

THE OV CHIP CARD

The OV-chipkaart (or English: OV chip card) is the payment method for public transport in the Netherlands. If you carry an OV-chipkaart with you, you no longer need to think about strip tickets or metro tickets. You load credit onto the card in euros or add a travel product, such as a single journey, a monthly pass for commuting or a season ticket.

STUDENT TRAVEL PRODUCT

You can read all about the StudentTravel Product, such as the requirements and how to apply via the webpage of DUO [here](#). You have to apply for it yourself, only possible if you're eligible for DUO student finance. Note that this is only an option for EU-students staying here for a degree programme.

OTHER OPTIONS DISCOUNT

[ISIC Mobility Card](#) - option with discount on travel via public transportation

[Nationale Spoorwegen \(NS\)](#) - Public Transport.

[NS Flex subscriptions](#)

NS Spoordeelwinkel (in Dutch) - special tickets with attractions to travel by train: [via this link](#).

9292 APPLICATION

In the 9292 app you will find all times, fares and tickets for the train, bus, tram, metro and ferry in The Netherlands. The app is available in English.

Google Playstore: [click here](#)

App Store: [click here](#)

NS TRAVEL APPLICATION

The free NS app is your ideal travelling companion. It lets you plan your entire journey to any address in the Netherlands and keep up to date with the latest travel information and any disruptions as you go.

Google Playstore: [click here](#)

App Store: [click here](#)



STUDY ASSOCIATIONS

ENSCHEDÉ

[SV Archimedes](#) - Mechanical Engineering, Industrial Product Design, Chemical Technology and Mechatronics

[SV Balans](#) - Accountancy, International Finance and Accounting

[Connect Terzake](#) - Construction Engineering, Small Business & Retail Management, Technical Business Administration, BK5 Commercial-Technical Business Administration

[SV Construct](#) - Architecture and Civil Engineering

[SV Humanity](#) - International Human Resource Management

[SV IDent](#) - Crime Science and Forensic Investigation

[IManage](#) - International Business & Languages, International Business & Management Studies

[LiNK](#) - Academy Creatieve Technologie

[SV Oxytoc](#) - Biology and Medical Laboratory Research, and Chemistry

[SAMM](#) - Social Work

[Syntaxis](#) - Computer Sciences

[Tabula Rasa](#) - Physiotherapy and Podiatry

[SV Watt](#) - Electrical Engineering, Technical Informatics and Applied Physics



DEVENTER

[SV Balans](#) - Accountancy, International Finance and Accounting

[FLEX](#) - Human Resource Management

[LABor](#) - Biology and Medical Laboratory Research, and Chemistry

[Pro-ACT](#) - Academy Creatieve Technologie

Facility Business Society - Facility Management

[SV Queer](#) - all study programmes

APELDOORN

[Promaître](#) - Hotel Management

[SMSP](#) - Security Management

FOR ALL LOCATIONS

[ESN](#) (Erasmus Student Network)

LET'S MEET EACH OTHER: GOIN' APP

The app Goin' is a social platform for students at Saxion. This is where you come in contact with other (international) students from the Saxion community.

You can join smaller groups in Goin' with a shared interest and make your own community. From workouts, soccer, yoga or vegan cooking, to LGBTQ+ students, or music, concerts and the best parties in your student city. Basically, just what suits you best!

Besides the communities, the app also contains all kinds of interesting topics for new students. For example, about the Saxion introduction week or starters information.

Who can join Goin'?

Goin' is created to be an online community for all new students at Saxion who are going to follow a full-time course. Both Dutch and international students. In this way you can get to know new people, maybe from all over the world!

GOIN' APP

