

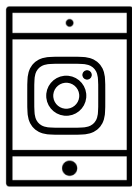


**EVERYTHING YOU NEED TO  
KNOW:**

**ONBOARDING SEPTEMBER 2026**

# STAY UP TO DATE

Starting your studies abroad is an exciting and wonderful opportunity. However, studying abroad requires you to prepare and arrange a wide range of matters. But don't worry, together we'll prepare you for a smooth landing at Saxion. Join our student onboarding platform for free and kick-off the start of your studies well prepared.



## INSTAGRAM

Stay up to date about all the activities via our instagram:

[@saxionuas](https://www.instagram.com/saxionuas)



## WEBSITE ONBOARDING

Check out all the events on our [webpage](#) for September 2026



## GOIN' APP

The [app Goin'](#) is a social platform for new students at Saxion. Get in touch with other students from Saxion and stay up-to-date in our Communities.



# ARRIVAL CHECKLIST

Moving to another country can be an overwhelming experience, so it's a good idea to be well prepared. Below you can see our basic checklist to get you started.

## HIGH PRIORITY UPON ARRIVAL

- BSN- registration at the city hall (BSN = mandatory Dutch citizen number. More info via email)
- Pick-up residence permit: (only for non-EU students)
- Undergo tuberculosis check (only for specific nationalities. More info via email)

## OTHER IMPORTANT MATTERS

- Opening a Dutch bank account
- Get your DigiD (BSN is required)
- Register with a general practitioner and dentist

## SETTLING IN

- Getting around Saxion
- Join a study or student association  
Give a boost to your social life by joining a study or student association for all sorts of activities.
- Join the INTRO and all the activities during the Onboarding Programme



# HIGH PRIORITY UPON ARRIVAL



## 3. TUBERCULOSIS SCREENING

Non-EU students with specific nationalities who need a residence permit based on study, must be checked on TB (Tuberculosis) after arrival. You will receive the first invite from the International Office via e-mail. The costs for the TB-check will not be covered by your insurance.

At a TB check-up, an X-ray will be made of the lungs, or a skin test will be performed (only for minors). In case there are some doubts, the student is asked to come again for an extra check-up or possible treatment. Please note that only the extra check-up or treatment is covered by the health insurance Saxion arranges for international NON-EU students.

## 1. BSN-REGISTRATION

If you move to the Netherlands from abroad, you must register as a resident here. After registering you will receive a Dutch citizen service number (BSN). You need a BSN for the following things:

- To open a Dutch bank account
- To work
- To take out healthcare insurance
- To apply for governmental benefits

An appointment will be arranged for students who will reside in Enschede or Deventer. You will receive an email from International Office with an invitation for the registration.

Students who live in another city have to schedule an appointment by themselves.

## 2. PICK-UP RESIDENCE PERMIT

After Saxion applied for your residence permit, you will receive an email that it has been approved. In case you have to go to the IND to let your biometrics be taken, you will be informed on how to do so by the International Office.

Once your residence permit is ready to be picked up, you will also receive an email from International Office.



# OTHER IMPORTANT MATTERS

## 4. OPENING A DUTCH BANK ACCOUNT

There are many different banks which offer a variety of services. You can choose one of them for opening a bank account and other financial matters.

### What do I need to bring to the bank?

- BSN number
- Certificate of enrolment (you can get this at Servicepoint or send an email to [servicepoint@saxion.nl](mailto:servicepoint@saxion.nl))
- Valid passport / ID

### Refund proof of financial means (non-EU only)

The refund of the financial means will be done to a Dutch bank account.

1. Fill in [this form](#) and add a wet/hand-written signature.
2. Send it to [fsr@saxion.nl](mailto:fsr@saxion.nl). Mention 'Deposit Proof of Financial Means' in the e-mail.
3. Our finance department will make sure to refund the amount to your own Dutch bank account.

## 6. REGISTER WITH A GENERAL PRACTITIONER / DENTIST

In the Netherlands, you need to see the family doctor (general practitioner) first before you can get a referral for a specialist in the hospital.

Find the procedures for signing up with a general practitioner [here](#) (this link can be used after september).

## 5. GET YOUR DIGID

Apply for a DigiD account. It is necessary for you to have a DigiD Account. This is the official Dutch governmental way to identify yourself. It can help you with official procedures during your time in the Netherlands and at Saxion.

DigiD can help you for example with:

- Studielink.nl
- Part time jobs
- Belastingdienst = taxes

**To apply for DigiD you need to have your BSN. You can apply for the DigiD account via this [link](#).**



# HEALTHCARE SYSTEM

Check out our YouTube video about healthcare [here](#).

Find the procedures for signing up with a general practitioner [here](#).

## MEDICAL CARE

Medical care is of high quality in the Netherlands. Since medical costs for treatment can be very high, it is very important to be properly insured, especially if you need specialist help from the hospital. In the Netherlands you need to see the Family doctor/GP first before you can go to the Hospital.

## INSURANCE

As a non-EU students you will have to arrange insurance when living in the Netherlands. Saxion can facilitate this for you by applying for a student insurance via AON. This amount will be automatically added to your invoice. You will be insured for your first year. For the following study year(s), students must arrange their own health insurance.

Once you start with a part-time job you need to take out the basic Dutch health insurance.

Are you an EU student? Check in your home country what your insured for and if this covers your stay in the Netherlands. You can check EHIC (European Health Insurance Card), which only covers necessary health care. You could consider taking out additional insurance.

Medical costs in The Netherlands can be very high if not properly insured.

## FIRST AID (EHBO)

In case of an emergency, you can get help 24 hours a day at the local hospital:

### Deventer

- Nico Bolkesteinlaan 75 in Deventer.
- Follow the signs 'Spoedpost' = emergency room
- Always make an appointment before you go. First-Aid Visit [this page](#) to make a phone call: +31 (0)570 - 501 777
- Weekdays after 5 pm and in the weekends.
- Only in case of emergency.

### Enschede

- Family doctor services Twente Oost, Beltstraat 70 in Enschede
- Close to the Hospital - Medisch Spectrum Twente.
- Always make an appointment before you go. First-Aid +31 (0)88-5551188.
- Weekdays after 5 pm and in the weekends.
- Only in case of emergency.

### Apeldoorn

- Gelre Apeldoorn at Albert Schweitzerlaan 31, 7334 DZ Apeldoorn
- Always make an appointment before you go. First-Aid +31 (0)88 - 105 3300
- Weekdays after 5 pm and in the weekends.
- Only in case of emergency.

## Emergency number

The fire brigade, police or an ambulance in the Netherlands is 112.

# PRACTICAL & FUN ACTIVITIES: ONBOARDING

September - December

Check the events [here](#), events will be added so check it regularly!

## ONBOARDING AFTERNOONS - kick off

Together we will kick-off your study period at Saxion!

- Meet the International Office
- Get to know your way around Saxion
- Meet other students from all over the world!

## OTHER ONBOARDING ACTIVITIES:

- Dutch Culture Explained
- BSN-registration
- City Tour & Treasure Hunt
- International Karaoke Night
- Movie and Pizza night
- And more!

## How do I stay up to date about the activities?

- Join our Onboarding group in [Goin'](#).
- Follow Onboarding on [Instagram](#).
- Keep an eye out on [the calendar](#).





GO ALL  
**INTRO**

**GO  
EARLY  
BIRD**



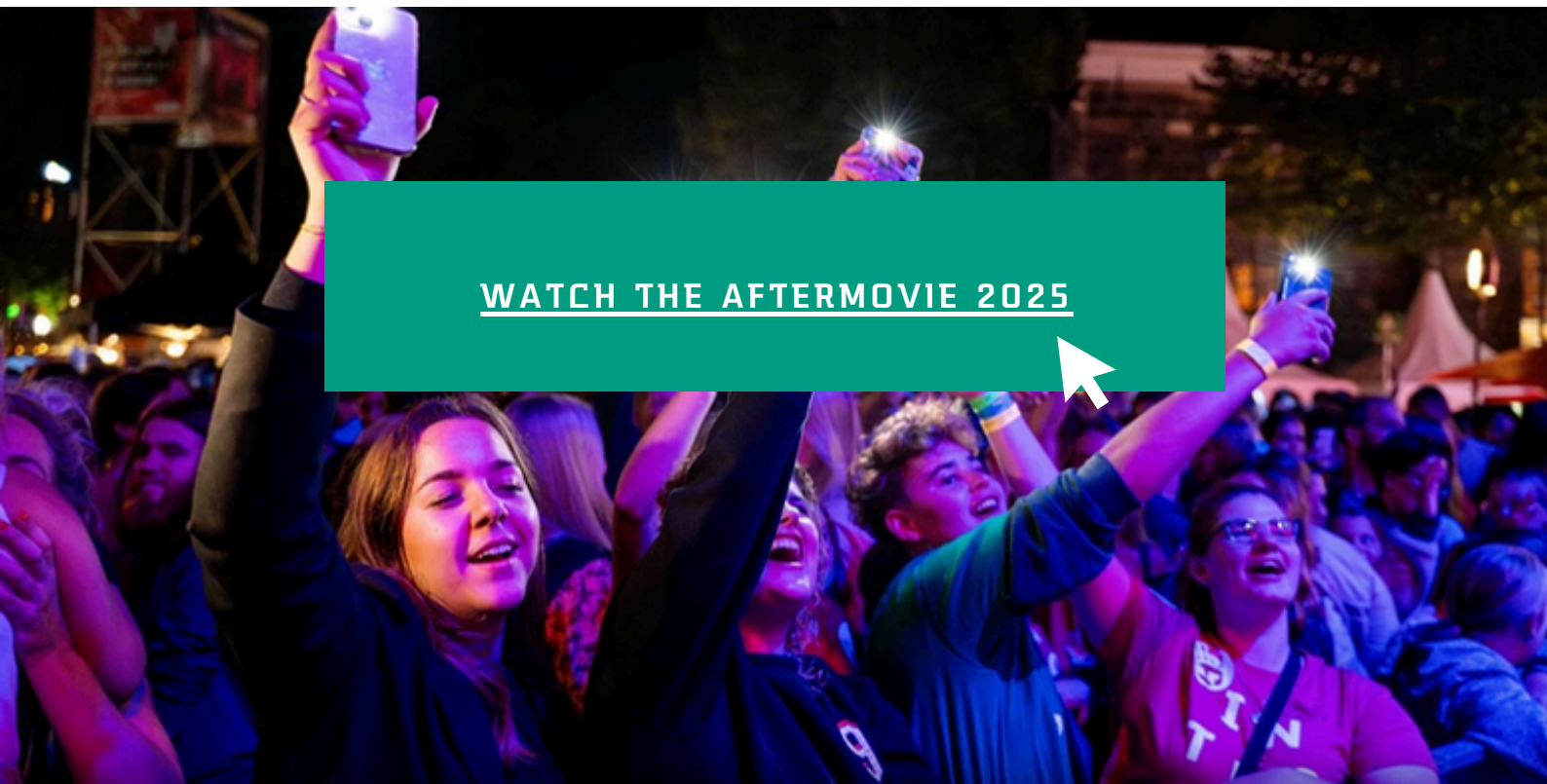
## **INTRO**

**26 August - 28 August**

Check all information [here!](#)

**INTRO 2026 is coming!** ❤️

From 26–28 August, get to know your programme, meet new people, and explore your university city. Start your time at Saxion by making unforgettable memories! 🎉



[WATCH THE AFTERMOVIE 2025](#)



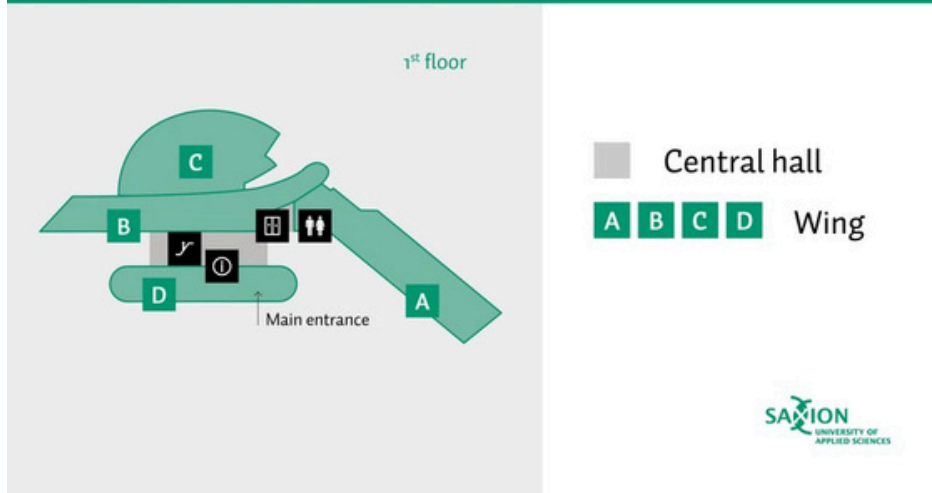
# GETTING AROUND SAXION

We know from experience that it's sometimes difficult to understand where certain classrooms are and what services Saxion has to offer.

We are here to help! Below you can find a map of the Saxion main buildings.

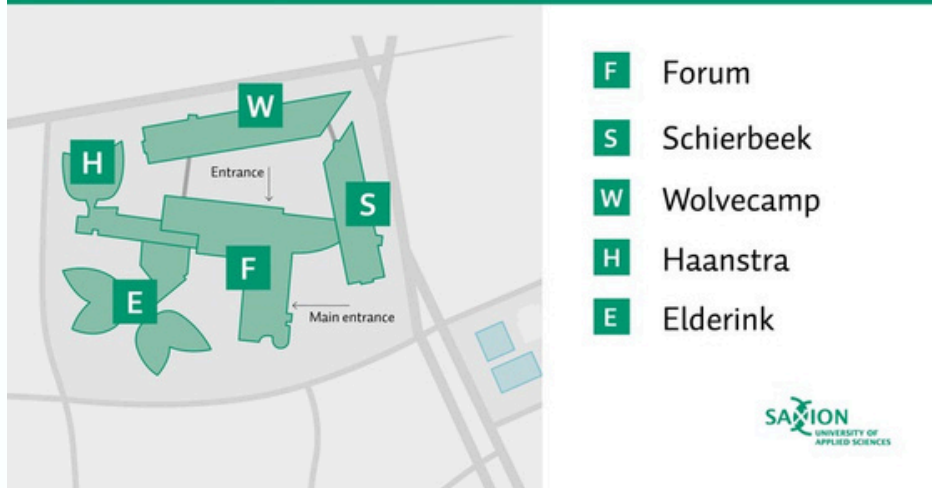
Would you rather watch a video about the other buildings as well? Click on on [this link](#).

## Floorplan Deventer



Main building  
Deventer

## Floorplan Enschede



Main building  
Enschede

# SAXION SERVICES



## STUDENT SUPPORT CENTRE

The Student Support Centre offers many facilities to help students study successfully, such as:

- Online coaching
- Individual counselling
- Training sessions and workshops
- Studying effectively
- Language
- Study choice
- Career advice
- Sports and culture

## INTERNATIONAL OFFICE

Helps you with a lot of practical matters. Next to that, we guide you upon arrival in the Netherlands, give advice about working besides your study, register at a family doctor (general practitioner) and many more matters. So you can focus on your studies before, upon and during your student life in the Netherlands.

- Housing
- Immigration procedures
- Visa & residence permit based on study
- MoMi regulations (study progress)
- Insurance
- Scholarships
- Medical

## SERVICEPOINT

The Servicepoint is intended for all students.

- Proof of enrolment
- Making appointments at the student counsellor and student psychologists
- Contact persons at Saxion



# OTHER SAXION SERVICES



## LANGUAGE SCHOOL

You can follow one or two consecutive modules, A1 and A2. Each module goes on for 20 weeks (two quartiles).

Questions? [talencentrum@saxion.nl](mailto:talencentrum@saxion.nl)

Check out the [website here](#).

## STUDYING WITH SPECIAL NEEDS

About 10% of Saxion students have a disability or learning difficulty. Examples include dyslexia, dyscalculia, AD(H)D, autism, a visual or hearing impairment, stuttering or a chronic (mental) illness.

- Make this known via Studielink while applying
- Make an appointment at Service Point/International Office / SaxHulpt to meet with a study counsellor. Together they can then explore the provisions available and find out which ones best suit the needs of the student.

For more information, please visit [this](#) page.

## DIVERSITY OFFICE

Saxion is a place where you can be yourself. Do you want to contribute, or know more? Contact [diversityoffice@saxion.nl](mailto:diversityoffice@saxion.nl) Or check out [the website](#).

## SAXION STUDENT CARD

As part of our sustainability efforts, Saxion does not offer physical student cards. You can get discounts with your proof of enrolment or with the [ISIC Card](#).



# PUBLIC TRANSPORT

For many internationals arriving in the Netherlands, Dutch transportation means one thing: the bicycle. But while the Dutch have created the best cycling infrastructure in the world, they've done some great things with their public transit system, too. So whether you're looking to take a train to Tilburg or a bus to Bloemendaal, it's easy getting around the country.

## THE OV-CHIPCARD

The OV-chipcard is the payment method for public transport in the Netherlands. If you carry an OV-chipcard with you, you no longer need to think about strip tickets or bus tickets. You load credit onto the OV-card in Euro or add a travel product, such as a single journey, a monthly pass for commuting or a season ticket.

Yes, you can pay for public transport in the Netherlands using a contactless bank card (debit card) or a mobile device with a contactless payment system (like Apple Pay or Google Wallet). This is called OVpay.

More information about public transport can be found [here](#).

## STUDENT TRAVEL PRODUCT

You can read all about the StudentTravelProduct, such as the requirements and how to apply via the webpage of DUO [here](#). You have to apply for it yourself, only possible if you're eligible for DUO. Not applicable to exchange students. Other students only under specific requirements.

## OTHER OPTIONS DISCOUNT

- [ISIC Mobility Card](#)
- [NS Flex subscriptions](#)

In person information? Go to Enschede Trainstation and when you enter you find the; OV Servicewinkel NS.

NS Spoordeelwinkel (in Dutch) - special tickets with attractions to travel by train: [via this link](#).

## 9292 APPLICATION

In the 9292 app you will find all times, fares and tickets for the train, bus, tram, metro and ferry in The Netherlands. The app is available in English.

Google Playstore: [click here](#)

App Store: [click here](#).

## NS TRAVEL APPLICATION

The free NS app is your ideal travelling companion. It lets you plan your entire journey to any address in the Netherlands and keep up to date with the latest travel information and any disruptions as you go.

Google Playstore: [click here](#).

App Store: [click here](#).



# STUDY AND STUDENT ASSOCIATIONS

## ENSCHEDÉ

[SV Archimedes](#) - Mechanical Engineering, Industrial Product Design, Chemical Technology and Mechatronics

[SV Balans](#) - Accountancy, International Finance and Accounting

[Connect Terzake](#) - Construction Engineering, Small Business & Retail Management, Technical Business Administration, BK5 Commercial-Technical Business Administration

[SV Construct](#) - Architecture and Civil Engineering

[SV Humanity](#) - International Human Resource Management

[SV IDent](#) - Crime Science and Forensic Investigation

[IManage](#) - International Business & Languages, International Business & Management Studies

[LiNK](#) - Academy Creatieve Technologie

[SV Oxytoc](#) - Biology and Medical Laboratory Research, and Chemistry

[SAMM](#) - Social Work

[Syntaxis](#) - Computer Sciences

[Tabula Rasa](#) - Physiotherapy and Podiatry

[SV Watt](#) - Electrical Engineering, Technical Informatics and Applied Physics



## DEVENTER

[SV Balans](#) - Accountancy, International Finance and Accounting

[FLEX](#) - Human Resource Management

[LABor](#) - Biology and Medical Laboratory Research, and Chemistry

[S.V. ADA](#) - Academy Creatieve Technologie

Facility Business Society - Facility Management

[SV Queer](#) - all study programmes

## APELDOORN

[Promaître](#) - Hotel Management

[SMSP](#) - Security Management

## FOR ALL LOCATIONS

[ESN](#) (Erasmus Student Network)

[Student Teams](#) (Solar boat etc)

# ONBOARDING PROGRAMME

## GET A STRONG START

New country, new school, new everything. It might be scary but we've got you! We created [an onboarding programme](#) special for international students. Once you have applied at Saxion, you will gain access to our online platform to help you with all the preparations for starting a new study. You can also register for free to get an international student buddy who guides you along the way!



The programme starts in April and lasts until December. From the moment you register, you will be matched with a buddy. It can be right from the start in April, but you can also start from June onwards. It's up to you!



# LET'S MEET EACH OTHER: GOIN' APP

The app Goin' is a social platform for students at Saxion. This is where you come in contact with other (international) students from the Saxion community.

You can join smaller groups in Goin' with a shared interest and make your own community. From workouts, football, yoga or vegan cooking, to LGBTQ+ students, or music, concerts and the best parties in your student city. Basically, just what suits you best!

Besides the communities, the app also contains all kinds of interesting topics for new students. For example, about the Saxion introduction week or starters information.

## Who can join Goin'?

Goin' is created to be an online community for all new students at Saxion who are going to follow a full-time course. Both Dutch and international students. In this way you can get to know new people, maybe from all over the world!



GOIN' APP





# USEFULL APPS

## in The Netherlands

01

### BUIENRADAR

Use for weather predications

02

### NS REISPLANNER

plan your trip with public transport

03

### TIKKIE

Send payment requests to friends

04

### DUOLINGO

learn your first words in Dutch

05

### 9292

See up-to-date departure times and delays



# USEFULL APPS

## in The Netherlands

06

### KNAEK

offers exclusive discounts to its users

07

### TOO GOOD TO GO

Reduce food waste at a low price

08

### VINTED

Secondhand clothing

09

### 112NL

Official Dutch emergency services app

10

### QUICKSPORTS

Join others to play team sports